

NOTICE OF DATA SECURITY INCIDENT

Indian Health Council, Inc. (“Indian Health”) recently experienced a data security incident that may have impacted the protected health information (“PHI”) of some of its patients. Indian Health takes the security of patient information seriously, and immediately began an investigation to determine what occurred, and whether any information was at risk.

What happened?

On September 22, 2020, Indian Health discovered that some of its files were encrypted, and they were unable to access their system. Indian Health hired independent computer forensic experts to investigate, who determined that an unauthorized individual may have gained access to certain files stored on Indian Health’s system that contained some of our patients’ PHI.

What information was involved?

From the investigation, it appears that impacted information may have included patient names, dates of birth, health information, and health insurance information. For a limited number of individuals, medical information, condition, treatment, or diagnosis information may have also been disclosed.

What is Indian Health doing?

Indian Health notified those patients who were affected and appropriate regulatory agencies. Indian Health has also taken steps to minimize the risk of this kind of event from happening in the future. Since the incident, Indian Health applied additional controls for any type of remote access to their systems, changed all impacted passwords, and implemented multi-factor authentication.

For more information:

To determine whether you were affected or for more information about this incident, please call 1-833-905-3232. Individuals can also contact the Federal Trade Commission at 600 Pennsylvania Avenue NW, Washington, D.C. 20580, 1-877-ID-THEFT (1-877-438-4338); TTY: 1-866-653-4261 or visit www.ftc.gov/idtheft/ for more information on protecting their identity.